

SteamZone Auto Detailing LTD

Website Terms and Conditions

The following sets forth the terms and conditions under which SteamZone Auto Detailing Ltd will perform services on your vehicle:

Best Efforts Basis: Our services are provided on a best efforts basis – we will not be held responsible in the event that we are unable to clean, remove stains, or otherwise restore any surface, fabric, or condition on your vehicle. All services listed in our marketing material are for reference only, and do not necessarily represent a guarantee that the service was performed depending upon the condition of your vehicle or upon a special extenuating circumstance.

- You must disclose to us all defects, damage, or weakness in your vehicle, known or suspected by you, which may be affected by the services prior to our commencing with the cleaning process.
- We do not undertake to insure your vehicle against loss while it is in our possession.
- Insurance of your vehicle is at all times your responsibility.
- Any complaints about our work cannot be considered unless reported prior to departing the car park.
- You will be liable to us for any death, injury or damage suffered by us or our staff attributable to any defect in your vehicle or any harmful contents.
- It should be noted that polish and other cleaning products can be slippery and extreme caution should be exercised when collecting your vehicle.

- We accept no liability whatsoever for loss or damage caused as a consequence of failing to heed this warning.
- Old or non original paintwork can be damaged in the cleaning process. All such defects shall be indicated to our staff prior to commencement of the cleaning process.
- Child seats and booster seats must be refitted by you. We will not be able to refit seats under any circumstances.
- You confirm that you have a spare set of keys for the vehicle and that we shall not be liable for loss or damage caused to you or the vehicle by our losing the keys or locking them in the vehicle.

Incidental Damage: We are not responsible for any incidental damage that may occur while your vehicle is in our possession.

Additional Charges: In the course of rendering services on your vehicle, we may uncover conditions or circumstances that require additional effort or time, and therefore you may incur additional cost, to properly complete your vehicle service. We will make every reasonable effort to notify you in advance of completing the service.

Possessions Left in the Vehicle: Our policy is to gather all of the vehicle owners' belongings that are left in the vehicle and place them in a bag to be provided to the customer when their vehicle service is complete. Our staff is also trained to remove any loose change from the console area and place it in a plastic bag to facilitate cleaning. We are not responsible for any belongings that may be lost or otherwise disposed of in the course of cleaning your vehicle. We strongly recommend that each customer remove any belongings they consider to be of value before leaving the vehicle with us.

Engine Damage Disclaimer: Certain detailing services include cleaning of the engine compartment and components. SteamZone Auto Detailing Ltd

is not responsible for any damage resulting from this service, temporary or otherwise, that may as a result from water interfering with engine function.

Limit of Liability: SteamZone Auto Detailing Ltd entire liability for providing services is limited to the invoice amount for the service we provide